

## Quality Performance and Advisory Committee (QPAC) Meeting Minutes FEBRUARY 6, 2018

Chair: Alexis Giese, Senior VP of Behavioral Health

EXECUTIVE SPONSOR DATE SIGNATURE/MINUTES APPROVAL **Non-COA Committee members COA Committee Members** Mara Beth Shapiro (Denver Public Schools) Alexis Giese (Chair, Senior VP of Behavioral Health) Francesca Maes (Member, CCDC) Lindsay Cowee (Quality) Zim Olson (Member) Marianne Lynn (Quality) Cherise Callighan (St. Joseph's Hospital) Patrick Gillies (RCCO) Lee Hall Sr. (African American Center for Health) Aaron Brotherson (Provider Strategy) Jessica Sanchez (CO Community Health Network) Х Janet Milliman (CHP+) Ann Kokish (Colorado Health Care Association) Claudine McDonald (Member and Family Affairs) Wesley Sykes (Inner City Health) Bethanie Tran (Pharmacy) Heather Logan (MCPN) Christina Suh (Children's Hospital) Guests x Lara Dicus (Colorado Coalition for the Homeless) Kelly Marshall, COA Director of Community Relations Aleah Horstman (Arapahoe House) x | Jennifer Grote (Denver Health) x | Mark Ferretti (Member) Sheila Ailken (Denver DHS) **Standing Agenda** Meeting was called to order at 6:05 by Alexis Giese Call to Order Edits or Revisions to None the Agenda Previous month's meetings were presented for review and approval Review and Approval Revisions include: of Minutes Motion to approve: Lara Dicus Seconded: Ann Kokish Pharmacy and Therapeutics Committee Subcommittee Reports Member and Family Advisory Board PIAC member Mark provided updates. Emphasized the committee's collaborative nature, the frustrations of technology updates within the state. Mark recommends technology be represented in these committees. **Old Business** Agenda Item #1 **Notes** Member Advisory Claudine McDonald presenting. Member advisory committee (MAC) launched August of Council Update -2017. Recruitment for this committee continues, 11 pending members. Next meeting goal Final RAE Framework is how to communicate with members on RAE updates. Cherise recommended that FQ committees can coordinate in ways with the MAC to explain their services, this might add clarity to the question of explaining the RAE. Recommendations Can we leverage connection to other existing member councils, particularly the ones from the FQHCs?

	Action Items/Responsible Party
	Jessica Sanchez to send Claudine information about the contacts for the FQHCs
New Business	
Agenda Item #2	Notes
Regional Governance Council and Subcommittee Framework	Kelly Marshall presenting. Discussion regarding the MAC role within the regional PIAC, particularly regarding reviewing member materials and feedback. Zim advocated consumer expertise throughout all levels of governance of the organization. Kelly emphasized how important member feedback is in this process. Lara asked why PIAC isn't in existence with COA already, Lindsay explained that QPAC currently serves as this aspect of current PIAC requirements. Lara followed up asking how different RAE regions would operate their PIAC's. Alexis clarified that COA does want to have PIAC committees reflect their communities and there will be differences between regions, although much of the way the committees are structured is prescribed by the State.
	Recommendations
	none
	Action Items/Responsible Party
	none
Agenda Item #3	Notes
Introduction to RAE Quality Metrics	Lindsay Cowee presenting. Jennifer and Lara clarified how PCMP's will be informed of the quality measures and how. Zim clarified if the providers are aware of the measures, Jennifer confirmed they typically are. Alexis clarified that the measures are pretty firm from the state, and likely won't be changing. Questions were asked on clarification issues for specific measures, Lindsay clarified. Resources for further and more detailed follow up for all these measures was offered. Lara expressed concerns about social determinants of health being reflected in the KPI's, Lindsay explained that there is a measure for population health which would tie in with that.
	Recommendations
	none
	Action Items/Responsible Party
	none
Next Meeting: NONE	

<sup>\*</sup>Arapahoe House closure discussed, brought up by Lara. Alexis clarified that COA put together an action committee to talk about making up for the gap. COA has a robust provider network, which turned out well, although there were challenges with residential services. Most patients had a seamless transition to a different SUD provider.