



This is an important letter about your patients' copay changes.

June 15, 2016

Dear CHP+ offered by Colorado Access provider,

Starting July 1, 2016, there will be a change in copay amounts for some Child Health Plan *Plus* (CHP+) offered by Colorado Access members.

Our members will receive new ID cards in June. Each card will be updated with an Issue Date field, located on the front of the card. This will contain the most current copay amount. To ensure you have the most up-to-date information:

1. Please be sure to look for ID cards with an issue date of June 2016 or later for all dates of service beginning July 1, 2016.
2. If a member does not provide an updated card, please use our HMO Eligibility Portal to check a member's eligibility. This is updated with the most current Office Visit copay information.
3. You can access the portal from our website at coaccess.com:
 - Click on the *For Our Providers* link
 - Choose *Eligibility* from the *Colorado Access Provider Tool Kit*.
 - You can also find a detailed list of copay changes on our website at coaccess.com/chp-offered-by-colorado-access-provider-information.

If you have any questions, please call us at 303-751-9021 or 888-214-1101 (toll free). TTY users should call at 888-803-4494.

In good health,

CHP+ offered by Colorado Access